

QUALITY POLICY

The company management has taken responsibility for a system to establish and improve the quality management of all activities in the company and announces a quality policy for the period 2026 - 2028

GENERAL

- We strive to continuously improve the quality management system of all processes, products and services.
- We intend to use our experience and skills to develop the business in all areas so that we can pass it on to the next generation in the best possible shape.
- We are building a strong CZ brand, which is already one of the best in the world.
- The basis is an innovative, high-quality product that our customers can rely on in any situation.
- A strategic element of the corporate culture is the Code of Ethics, which is a part of the highly developed compliance management system of Česká zbrojovka a.s. We act within the framework of the law; we follow the applicable legal regulations, and we emphasise compliance with the law in our business activities. Compliance with the legal regulations of the Czech Republic and the European Union is the highest value of Česká zbrojovka a.s., on which all our principles and values are based.

FOCUS ON CUSTOMERS AND INTERESTED PARTIES

- Customers mean the highest value to us. That is why we listen to their needs and expectations to increase their satisfaction and enthusiasm in sales and after-sales.
- We set high standards for the quality of our products and the reliability of our suppliers.
- The aim is to offer an impeccable product and service at a price acceptable to the customer, and a quality after-sales service with follow-up in all areas.
- By taking a proactive approach to the needs of customers, owners, employees and other interested parties, we create an environment in which strategies, policies and objectives are set, implemented and reviewed for the benefit of all interested parties.

TEAM CZ

- The core value of the company is our employees, for whom we encourage openness, honesty, self-confidence, team spirit and create optimal conditions for increasing their knowledge and professional skills.
- We improve working and social conditions to ensure employee satisfaction and motivation.
- We expect our employees to have a pro-customer mindset and a proactive approach to solving new and existing challenges/ideas to improve all processes with an impact on product quality.
- We encourage open communication throughout the company, develop creative potential and motivate each other.

They agree with the quality policy and will continue to enforce it



Jan Zajíc
CEO



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Libor Lázníčka
Operations Director



Vladimír Kargeradov
Quality Director



David Doležálek
Production Director



Marian Egry
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Ivan Barančík
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Radek Hauerland
Technical Director



Dušan Gášek
Chief Commercial Officer



Petr Paleček
Personnel Director



Peter Poljak
Director of Strategic Development